

Welcome to BIG4 Karuah Jetty Holiday Park!

A note for parents/families:

Thanks so much for booking with us these school holidays, we hope that you and your family have a wonderful time!



Please relay the below to your family and children to ensure the safety and happiness of all:

- Please be mindful that our reception area is at the entry of the park and can be quite busy congested. We ask that all children are accompanied by an adult when attending the shop and that the amount of people in reception is kept to two at maximum.
- Whilst most restrictions have been relaxed, social distancing should still be maintained. We have provided guides around the park advising guests as to the number of people allowed in each space. Please ensure your children are aware of this and are following these rules at all times. This includes the reception area.
- Please be considerate of other guests and residents and ensure all noise ceases at 10pm.
- Please note that there is a **Complete Fire Ban** – this includes cooking over coal or open flame. The park will have a permit to light the communal fire pit only in the cooler months.
- There are no generators allowed at any time.
- Dogs are not to be in the Camp Kitchen, Amenities or Pool Areas at any time.
- The resident's village is a private area and is off limits at all times.
- Rubbish will be collected each morning – please use garbage and recycling bins provided or alternatively please leave your rubbish neatly bagged in front of your site/villa.
- For our guests in Villas if you would like to swap over any linen, please bring this to reception before 11am – the replacements can then be collected any time after 3pm.
- Movies will start on time as per schedule so please ensure you are seated and ready to go by the indicated time.
- So we can ensure your stay is as enjoyable as possible, please raise any concerns with staff immediately. Staff can be contacted at reception between 9.00am and 5.00pm daily by calling 02 4997 5520. Outside this time, please contact our after hours caretaker on 0412 899 836 if you have an emergency or after-hours assistance.

We thank you for your support and hope you have a wonderful stay!

Kind regards, Management

We'd love to see your photos!



big4karuah



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